



Date of Memo: October 25, 2023
Current Meeting: November 09, 2023
Board Meeting: November 16, 2023

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation Board of Directors
THROUGH: President/CEO, Inez P. Evans
FROM: Director of Service Planning, Annette Darrow
SUBJECT: Consideration and approval of Sole Source - Annual Renewal for GIRO, HASTUS

ACTION ITEM A-9

RECOMMENDATION:

In a manner consistent with IndyGo contract award standards, it is requested that the Board authorize the President / CEO to enter a sole source contract with Giro Inc. to provide the required Licensing, Maintenance, Cloud Hosting, and Support of HASTUS-related software in the amount not to exceed \$339,382 for one year.

BACKGROUND:

IndyGo has used HASTUS by GIRO since 2005 and moved to version 2021 in the cloud in 2022. The platform includes modules for Planning, Scheduling, Operator Bid, Bid Web, Daily Operations, Customer Service, and web-based route planning information systems. The Daily Operations Module manages operator payroll and attendance. The Planning side provides all data from bus stops and shelters to route schedules, operator work schedules, and bidding. Customer service manages comments and trip planning via the website and other real-time platforms.

DISCUSSION:

HASTUS software designed for public transit is a tool that ties together many operational functions. From planning and building service, distribution of work, and daily operations management, HASTUS has helped IndyGo achieve efficient run cuts/staffing levels, Operator Bidding, and vehicle requirements. It also allows IndyGo to share schedule information with the public through multiple platforms such as Google, 3rd party apps, Avail, Swiftly, and signage at the CTC.

ALTERNATIVES:

The Board could choose not to award. If not awarded, IndyGo could not create public schedules, operator schedules, operator bids, operator payroll, operate Avail, Google, or other public-facing services that share our route and schedule information.

DBE/XBE DECLARATION:

This procurement is a sole source; therefore, no goals apply to this opportunity.

FISCAL IMPACT:

The total cost of this procurement is \$339,382. The funding for this project will come out of the Operating Budget.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Finance Committee and Service Committee on November 9, 2023.